

# Future Visualization in Manufacturing - Virtual Reality and Serious Games

Application, Experience, Implementation, and Outlook

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# PEOPLE



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Chair for Systems and Control Engineering at the HTWG Constance

Background: Technical Cybernetics

Profound experience in system dynamics, digitization, automation and software development

Co-founder and CEO of Modellfabrik Bodensee GmbH / Varity for industrial VR and AR applications



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Background: Manufacturing Management

Profound experience in lean management, supply chain, smart manufacturing and industry 4.0

Co-founder and CEO of Modellfabrik Bodensee GmbH / Varity for industrial VR and AR applications



# WHAT WE DO

## CONSULTANCY

IMPLEMENT SUCCESSFULLY  
LEAN MANAGEMENT AND  
DIGITAL TRANSFORMATION

## ACADEMY

PREPARE AND ENABLE AWARENESS OF  
LEAN MANAGEMENT AND  
DIGITAL TRANSFORMATION

## VARITY

CREATE YOUR OWN VR:  
**VARITY** SDK  
VR **VARITY** APP

CUSTOMER INDIVIDUAL AR AND VR  
APPLICATION DEVELOPMENT



## EDBOARD

ENABLE YOUR TRAINEES AND TRAINER FOR  
DIGITALIZATION:

INNOVATIVE LEARNING AND TEACHING MODULES  
AND EQUIPMENT



## Modellfabrik Bodensee GmbH

SPIN-OFF OF HTWG KONSTANZ

PARTNER FOR SCHOOLS, UNIVERSITIES, AND COMPANIES

HTWG

Hochschule Konstanz  
Technik, Wirtschaft und Gestaltung

var.ity



The Digital Reality  
Movement



# Virtual Reality – Flash in the Pan or Long-term Development?



## Metaverse

- by Meta (formerly known as Facebook)
- a kind of virtual reality Internet through which people can move as avatars\*

## Areas of application

- start games together or watch movies
- experience concerts or sporting events from the best seat without having to be in the stadium
- virtual conference rooms (co-operation with e.g. Slack and Dropbox)

## Investment

- already 10 Billion US dollars have been invested
- 10,000 jobs shall be created alone in Europe

\* The term became more widely known in the 1991 book "Snow Crash" by Neal Stephenson, which describes the metaverse as a kind of virtual reality Internet through which people can move as avatars.

# Metaverse and Manufacturing Companies?



1. <https://de.beincrypto.com/the-zuck-77-der-menschen-wollen-nicht-dass-facebook-ein-metaverse-aufbaut/> 08.03.2022
2. <https://eehd.gmbh/blackstone-resources-will-ab-2021-batterien-in-sachsen-drucken-solarserver/> 08.03.2022
3. <https://www.produktion.de/wirtschaft/autobauer-fuehren-bei-investitionen-in-smart-factories-112.html> 08.03.2022

# Real Industry Use Case by varity.me

## NSK Germany



*Trainee from NSK Germany production department in the setting process using the Virtual Reality training module*

- Learning how to **set up grinding machines** at **NSK** can take a long time and cause delays on the shop floor. Employees who need to learn this process require supervision from a more experienced employee.
- With VR setup training, inexperienced employees can learn the work environment and **train the complex process** in a realistic way. The user is guided step-by-step through the process via voice instruction and can **complete the entire training independently without a supervisor**.
- When purchasing a machine, **setters can already be trained** before the machine has been physically set up in the factory. As soon as the machine arrives, it can **immediately be used productively without long training period** for the setters.
- Thanks to the support of three languages, the training can be carried out at many locations.
- **Gamification** elements motivate the trainees.

# Real Industry Use Case by varity.me

## Audi



"VR is definitely a technology of the future ... The use of VR opens up new possibilities in the qualification of employees and ready-made VR trainings can also be used at other locations."

*Production/Logistics, Audi AG*



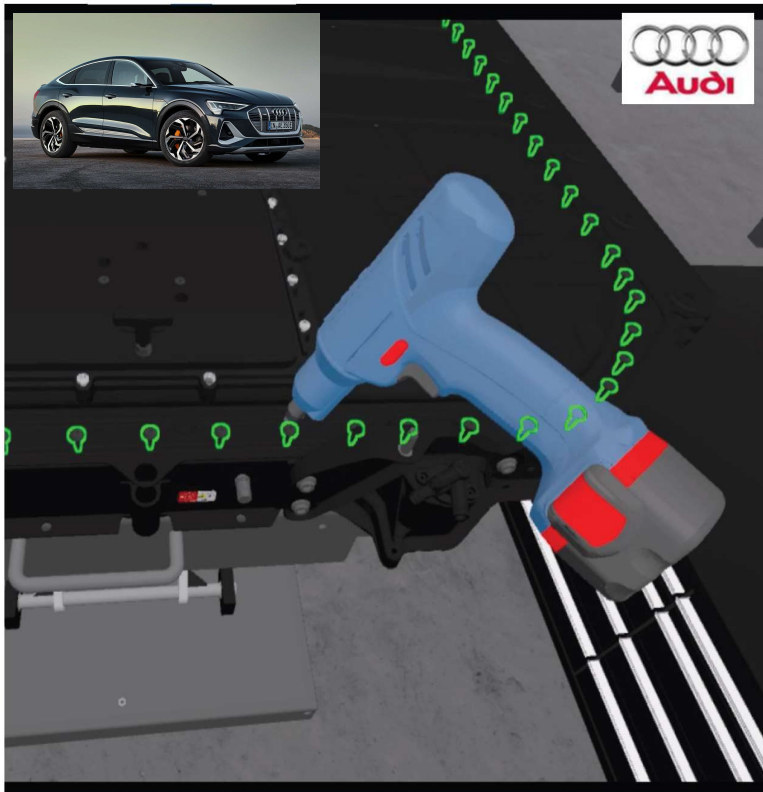
*Trainees from the Ingolstadt plant logistics department in the so-called pick-by-light process using the Virtual Reality training module*

- **Audi AG engaged varity** to develop a VR training for the **logistics department**
- **New logistics concepts**, like pick-by-X (-light, -voice, -tablet) **require complex hard-and software mock-ups** to ensure realistic training effects
- **VR is seen by Audi AG as a promising tool** to enable a flexible and realistic **training environment without high CAPEX** and large space requirements for mock-ups
- Additionally, the training helps to **increase process reliability** and **reduce number of errors** when workers step into reality (and it is fun for them, through embedded gamification elements)
- The **VR training is now an integral part of curriculum**



# Real Industry Use Case by varity.me

## Audi



*Training of the E-Training department of the Audi AG, in the battery change process of an Audi e-tron using the Virtual Reality training module*

- To support **Audi** authorized workshops, we have developed a virtual training course for the introduction of the **Audi Aftersales Support** to support the introduction of the new **e-tron** module replacement.
- This allows employees to **practice on the high-voltage system** without the high-voltage system **without any risk** and from any location.
- The e-tron thus not only **saves** fuel, but also **business trips** and **training infrastructure**. A new addition is the multiplayer version.
- This **enables workshop** foremen **around the world** to work on the e-tron and receive external support and training **instructions** from an **Audi trainer from Germany**.

# Real Industry Use Case by varity.me

## Thüga Energienetze and Schwaben Netz



*Trainee doing functional test of a house pressure regulator and setting activities of a gas station using the Virtual Reality training module*

- The **basis** is the **real hands-on training** in the training room with specific device set-up. **Transfer** of the whole concept **into VR**.
- **Runs on VR glasses as well as on PCs, tablets, smartphones and e-learning platforms.** A WiFi connection is required for the **multiplayer version**.
- Employees can **train the relevant work steps as often as they like**, regardless of location and language.
- Automated analysis of the individual performance of trainees

### **Training is structured through different levels** (difficulty levels):

- **Level 1:** Automated trainers support through standardised processes and guidance of the players through highlights and voice instructions (flexible language, multiplayer and remote trainers)
- **Level 2:** Verification of learning content through competition of the player with himself (or, if desired, through ranking)
- **Level 3:** Targeted training of the unexpected through random error scenarios.

# The Alix Partners Future Factory: Hands-on Experience in Operational Excellence and Digital Manufacturing

The REALITY (operational today)



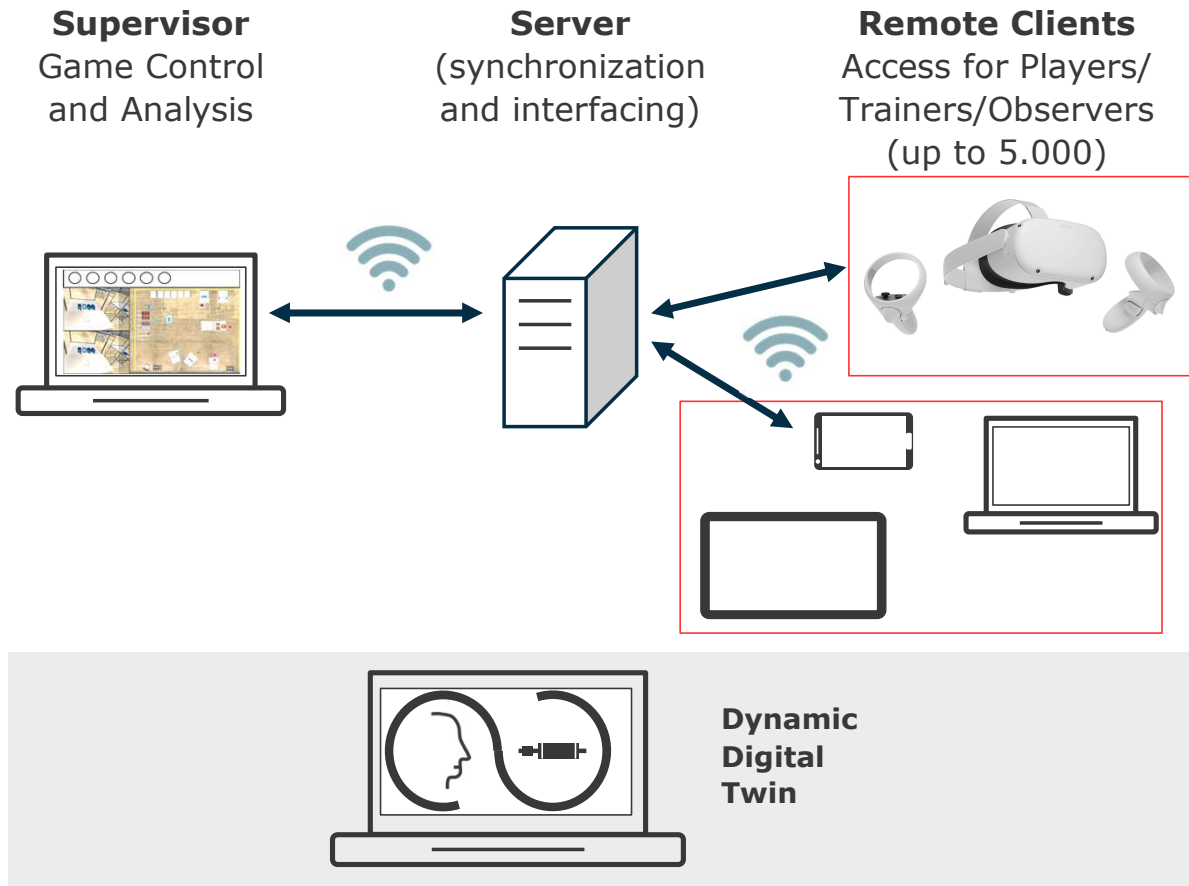
- Digital Manufacturing Transformation in a simulation game consisting of three rounds
- Application of operational excellence and pragmatic digital tools (MES, RFID, pick-by-light, etc.)
- Participants “feel” the efficiency improvements firsthand in an authentic assembly line

The VIRTUAL REALITY (in development)



- Transfer the entire concept into a digital world to enable fully virtual workshop environment
- VR headset and a WiFi-connection is the only equipment required
- Fully independent from participants physical location even if in different countries / continents

# The Future Factory Training as a Virtual Reality Multiplayer Game based on a Dynamic Digital Twin



- Interoperation of 3 applications - core stored stand-alone on client platform (e.g. VR headset)
- Communication via inter-/intranet in real-time via UDP (User Datagram Protocol)
- Multi-client (real / simulated player)
- Multi-platform (VR headset, PC, tablet, HTML)
- Fully independent of location
- Audio-visual interaction of clients
- Motion-control and physics embedded
- Interactions between objects / participants
- Recordings and simulations of players possible
- Highly scalable in terms of objects and scope

# Virtual Reality Training Structure of Study

500 Picking Orders, 30 subjects, 3 comparison groups

## RT-Group

10 Persons

10 POs per  
Person

Real Training



Real Picking

## VRT-Group

10 Persons

10 POs per  
Person

VR-Training



Real Picking

## WRT-Group

10 Persons

10 POs per  
Person

Without  
Training

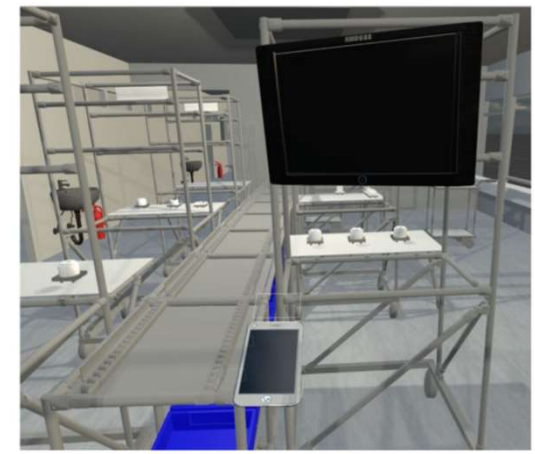


Real Picking

## Reality Lean Dojo\*

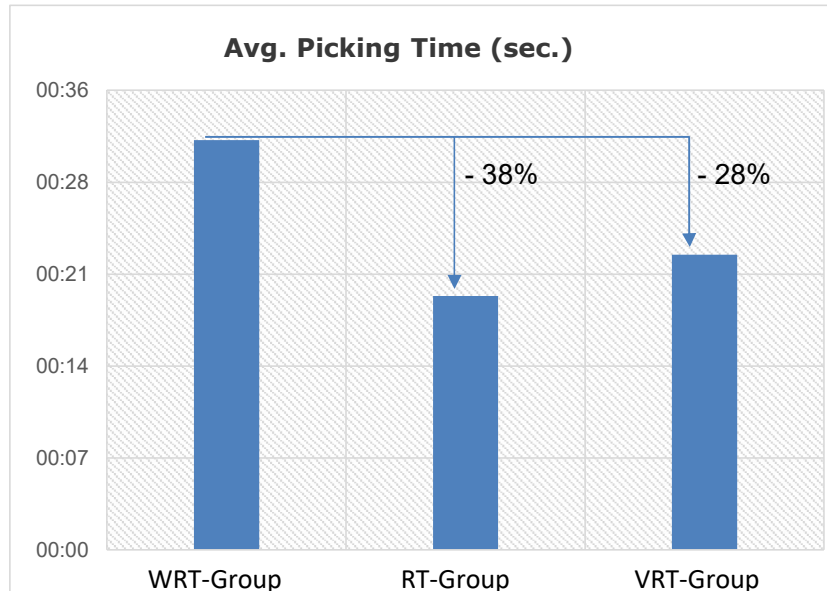


## Virtual Reality Lean Dojo\*



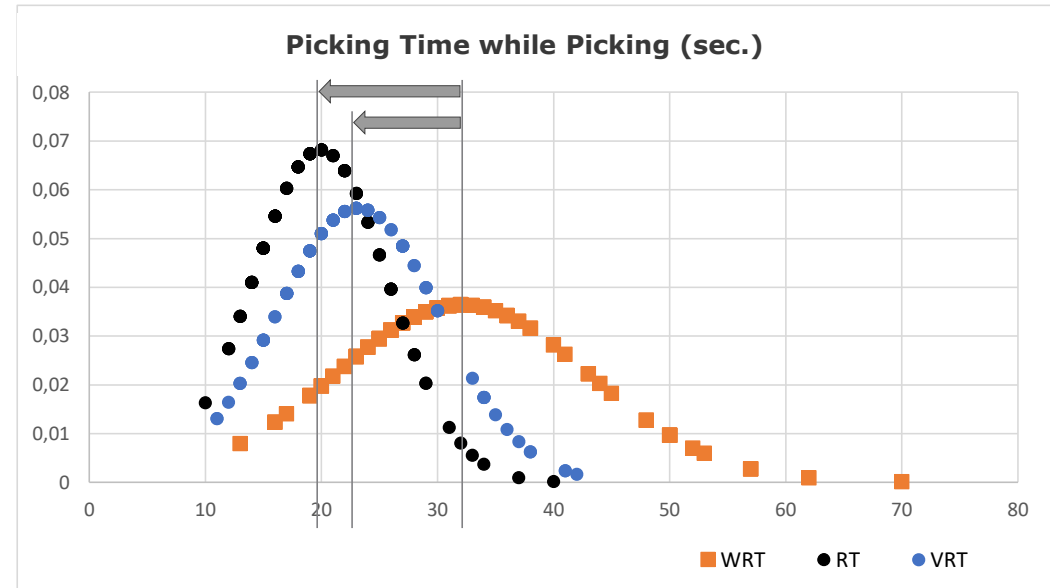
\*(jap. 道場): place for immersive learning. The term literally means "place of the Way" in Japanese.

# Analysis of the Efficiency of VR Training



## Efficiency: picking time (per PO)

- efficiency increases by **real training** by **ca. 38%**
- efficiency increases by **VR training** by **ca. 28%**
- time for corrective actions (in case of faulty picking) have not been taken into account  
→ favourable for VR training



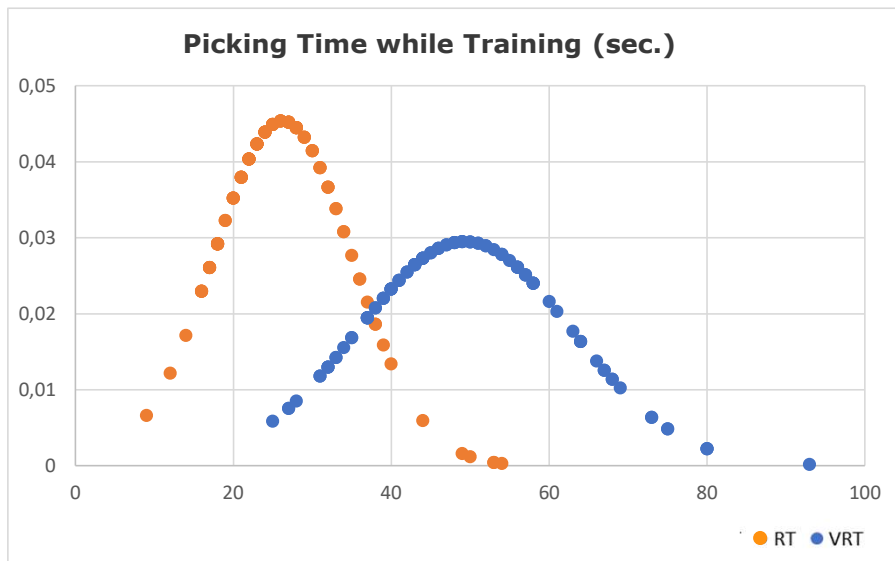
## Efficiency: Normal distribution of picking time (per PO)

- picking times (RT) / picking times (VRT) have a more narrow and more symmetric normal distribution than those of WRT group  
→ picking **process** is more homogeneous and **stable and therefore more reliable**
- **VRT** group is **close** to the performance of the **RT** group

# Analysis of the Effectiveness of VR Training

## Effectiveness: number of mistakes

- VRT group has only 3 picking mistakes vs. 5 picking mistakes done by RT group



## Analysis of Training Behaviour

- trainees spend more time to learn new skills (normal distribution is shifted to the right): **try out and test things**
- do mistakes and see what happens
- each trainee decides, how much time he individually needs to do the training (normal distribution is flat and wide): **individual training time** (defined by the trainee)

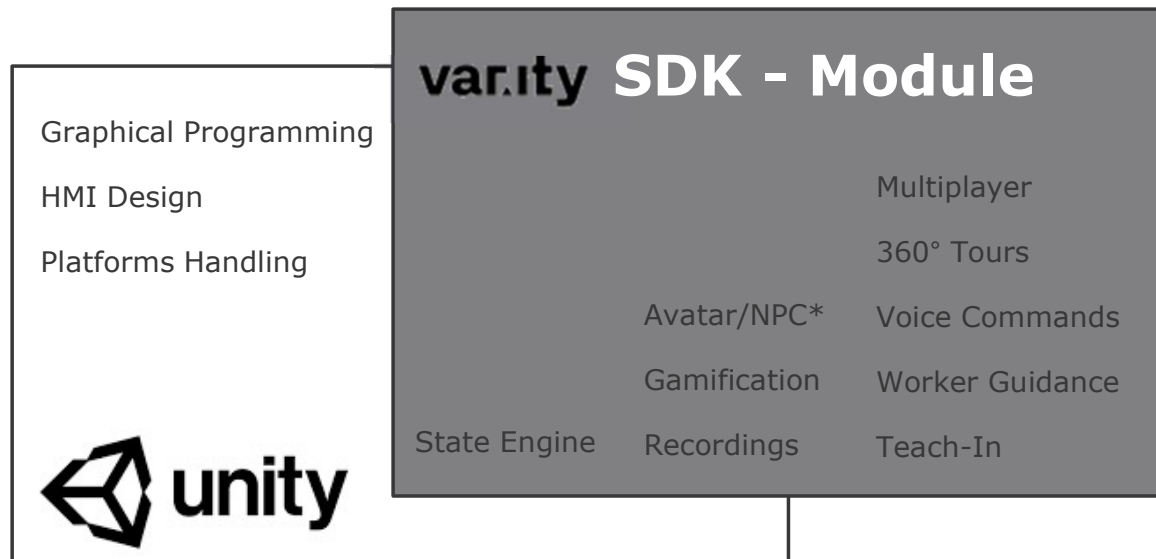
## Effects of Training Behaviour

- VR effect: „**it is ok to do mistakes**”
- potential explanation:
  - just try it → it's a game
  - learn from mistakes → no harm, no negative consequences
  - no fear to do mistakes → **open to do mistakes**
- each mistake done in training, will help you to avoid to do it in reality, **finally better training results**



# How to Create VR Trainings Fast?

## Varity Software Developer Kit (SDK)

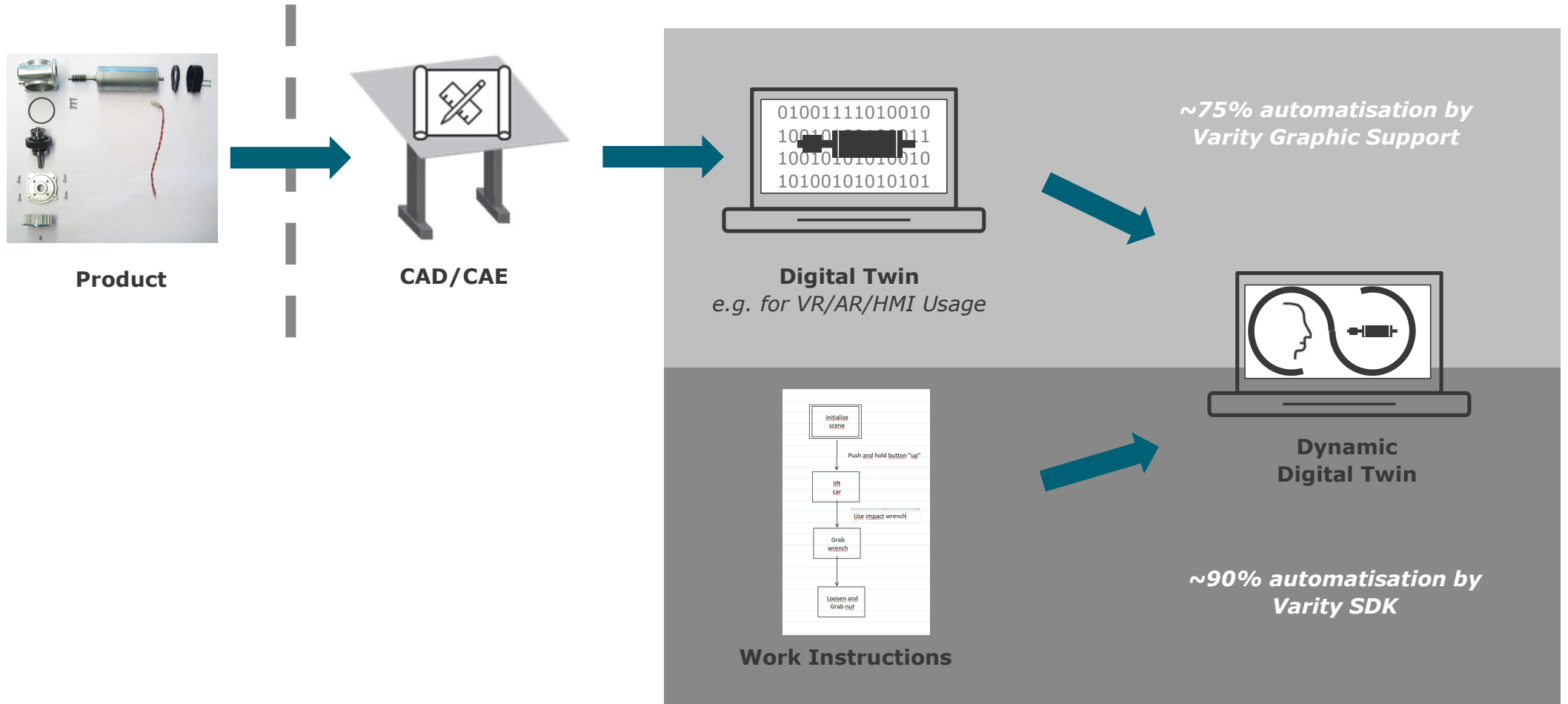


- Core development is done in Unity game engine module Varity SDK
- Varity SDK was created to enhance digital twins by dynamics
- The SDK offers a highly automated approach to
  - Apply motion and physics
  - Add link to work instructions
  - Make objects interactable
- The SDK can be applied to a large variety of industrial applications
- Apps created from SDK are standalone and allow user-based modifications
- Varity offers also solutions to automate the work flow from CAD to digital twin

\* NPC = Non-Player Character (simulated player)



# Work Flow for an Integrated Digitalisation



# Manufacturing Companies and Metaverse?



1. <https://de.beincrypto.com/the-zuck-77-der-menschen-wollen-nicht-dass-facebook-ein-metaverse-aufbaut/> 08.03.2022
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# Summary

- VR training delivery the best result in effectiveness; VR training is reaching similar results in efficiency
- Self-motivation through serious gaming approach
- Virtual goggles do not replace the real "training activity", however, the work steps already learned through training can be trained as often as desired and independent of location
- Savings in training hardware and materials
- VR training is easily scalable, nearly free of investment
- VR training can already be used in the planning and ramp-up phase
- VR training is easily tailored to meets local needs (language etc.)
- High coverage through use in e-learning platforms
- Non-specialist employees get an impression of what the skilled employees do
- Analysis of error-prone processes through automatic evaluation of frequent errors in the training process
- Standardization and optimization of work processes



**var.ity**

The  
Digital Reality  
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[www.varity.me](http://www.varity.me)